

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
7500 Security Boulevard
Baltimore, Maryland 21244-1850



OFFICE OF INFORMATION SERVICES

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TO: All Medicare Advantage, Prescription Drug Plan, Cost, PACE, and
Demonstration Organizations Systems Staff

FROM: Alan Constantian /s/
Director, Information Services Design and Development Group

Cheri Rice /s/
Director, Medicare Plan Payment Group

SUBJECT: Week-at-a-Glance October 24th

The Week-at-a-Glance memo describes the software fixes and cleanups that CMS is preparing to process along with regularly scheduled replies to MAO/PDPs submitted Transaction Files. The focus of each software fix or cleanup is described below.

MAO/PDPs should also be aware that all information is approximate and subject to change. The MAPD Help Desk will communicate any changes to the schedule that occur after this memo is published.

This document will cover:

MARx Software Fixes and Data Cleanups

- Hospice Periods Terminating on the First of the Month (Cleanup)
- Blank TRCs on the Batch Completion Status Summary Report (Fix)
- Display of Employer Subsidy and Low Income periods on the MARx Common UI M232 Screen (Eligibility) (Fix)
- TRC 217 using an UNDO parameter on the TC73 (Number of Uncovered Months) (Fix)
- TRC 102 for Election Type “T” on an Enrollment and Disenrollment Transaction (Fix)
- Data Cleanup to Enroll Beneficiaries that were Short-Enrolled in 2009
- Receipt of TRC014 on Gap Filled Enrollments
- Quarterly Medicaid Update

Hospice Periods Terminating on the First of the Month

CMS has corrected an issue with Hospice periods when the termination date was the first day of the month, and it was changed to the last day of the previous month. If the next Hospice period started on the second day of the month, that period was changed to start on the first of the next month, because all health status periods start on the first day of a month.

The correction was implemented in the February 2010 release.

This cleanup affects all beneficiaries with Hospice Periods terminating on the first day of the month to have their Hospice Status changed from “off” to “on” and a payment was recalculated. Plans will see an Adjustment Reason Code of “07” on the MMR for any affected beneficiaries.

Blank TRCs on the Batch Completion Status Summary Report

Enrollment Type 74 submissions were yielding blank TRCs in the Batch Completions Status Summary Report. These transactions were not appearing in the Weekly TRR. This fix was implemented with the May 2010 release. Plans will now see the appropriate TRCs on the BCSS for these submissions.

Display of Employer Subsidy and Low Income periods on the MARx Common UI M232 Screen (Eligibility)

Plans were unable to view full LIS history on the MARx Common UI M232 Screen (Beneficiary Eligibility) when the user does not enter a date. The Entitlement, Eligibility, Employer Subsidy, and Low Income Status information of the beneficiary was displayed only for the current date.

As of the July 2010 release, when the user does not enter a date on the M232 screen, the Entitlement, Eligibility, and Low Income Status will display all available information whether or not the beneficiary is enrolled in a Plan. This information will include the start and end dates of Part D Enrollment Periods and Employer Subsidy Periods. Additionally, all available employer subsidy information should be returned regardless of whether the user entered a date or not.

TRC 217 (Cannot Change Number of Uncovered Months) using an UNDO parameter on the TC73 (Number of Uncovered Months Change)

Prior to the July 2010 release, if a Plan submitted multiple RESET transactions, an UNDO transaction would not audit all of these previously submitted RESET transactions and the Plan will receive the rejection TRC 217 when submitting an Enrollment Type 73 Transaction (NUNCMO change). The software fix has corrected this issue so that a Plan submitted UNDO transaction will audit all previously submitted RESET transactions for the same effective date.

TRC 102 (Invalid or Missing Application Date) for Election Type “T” on an Enrollment and Disenrollment Transaction

Prior to the October 2010 release, Plans were receiving a rejection TRC 102 when submitting an Election Type “T”. This software fix eliminates the check for an Institutional Period when an Election Type “T” is submitted on any Enrollment or Disenrollment transaction.

Data Cleanup to Enroll Beneficiaries that were Short-enrolled in 2009

On occasion, a beneficiary may enroll into a Plan’s Contract /PBP that will be changed to another Contract/PBP for the upcoming year via the plans approved crosswalk. These types of enrollments normally occur during the months of November and December. In December, when these beneficiaries are rolled over into the new Contract/PBP via the MARx Rollover Process is completed, these newly enrolled beneficiaries were not moved appropriately. Instead, these beneficiaries were disenrolled on December 31st. Their enrollment period is for only one or two months, thus, the term “Short Enrolled”.

In July 2010, a software fix was implemented in MARx to stop creating short-enrollments and on August 29th, 2010, a data clean-up was processed to properly rollover any beneficiaries who were left with “short enrollments” in 2009 and not rolled into the new Contract/PBP for January, 2010. These beneficiaries were enrolled in the appropriate Contract/PBP that was specified through the MARx Rollover Process. The new enrollment contains an effective date of January 1, 2010 and Plans now receive the applicable Transaction Reply Codes according to MARx enrollment edits.

Please Note:

Receipt of TRC 014 on Gap Filled Enrollments

Previous to August 2009, when a Plan submitted an enrollment which filled a “gap” for a time period in which the beneficiary was not covered by insurance, the MARx system was generating the appropriate enrollment TRC of 011 -*Enrollment Accepted as Submitted* or TRC 016 *Enrollment Accepted, Out Of Area* - but was not providing the disenrollment TRC 014 -*Disenrollment Due to Enrollment in Another Plan* – to the plan.

Beginning in August 2009, any enrollment submitted where a member is currently enrolled in another plan yet the submitted enrollment fills a period when the member is not covered by insurance, will receive a TRC of 011 -*Enrollment Accepted as Submitted* or TRC 016 *Enrollment Accepted, Out Of Area* and the disenrollment TRC 014 -*Disenrollment Due to Enrollment in Another Plan*.

Please reference the HPMS letter titled Week At A Glance dated October 5th, 2009 for additional information..

Quarterly Medicaid Update

The quarterly update of default risk adjustment factors for Medicaid status will be run 11/08/2010 and included in the December payment. Transaction Reply Code (TRC) 077/078 (Medicaid on/Medicaid off) and Transaction Type Code (TC) 30/31 will be displayed on the Transaction Reply Report (TRR) as well as the adjustment reason code (ARC) 10 will be present on the December 2010 Monthly Membership Report (MMR).

Please direct questions or concerns to the MAPD Help Desk at mapdhelp@cms.hhs.gov or 1-800-927-8069.